WIRELESS INTERNET ACCESS

The Shrewsbury Public Library, with support from the Shrewsbury Electric Light and Cable Operations (SELCO), provides wireless Internet access or "hot spots" for users with portable computers or devices capable of receiving wireless signals. These access points allow users to access the Internet from their laptop computers when within range of the library's wireless network.

1. Users are responsible for making sure their computer has the correct settings and necessary hardware. Users should refer to their owners' manuals or other support services offered by their computer manufacturer. If a user has problems accessing the Internet over these connections, the staff will verify that library's connections are up and running. They cannot assist in making changes to the user's network settings or perform any troubleshooting on the user's computer.

2. The library makes no guarantee as to the compatibility of the user's equipment with the library's network.

3. The Internet is a public communications network, and as is true with all public wireless hot spots, the library's wireless connection cannot ever be considered secure. Any information being sent or received could potentially be intercepted by another wireless user. There may be other users with illegal or dishonest intent on the network during the period you are accessing the wireless network. Cautious and informed wireless users should not transmit credit card information, passwords, or any other sensitive personal information while using any wireless hot spot.

4. The Library is not responsible for any personal information that is compromised, or for any damage caused to user's hardware or software due to security issues or consequences caused by viruses or hacking.

5. All wireless access users should have up-to-date virus protection on their laptop computers or wireless devices.

6. Printers are not currently available for wireless users.

7. If audio files are to be accessed by a user of the wireless connection, the user must not be in quiet reading and study areas of the library. In general, speaker volume must be turned low so as not to disrupt other library users.

8. Use of the Library's wireless Internet access is governed by the Library's Internet Access & Safety Policy

APPROVED: September 6, 2005